

2009 Citizen Survey of Brookline Departments and Boards

The Board of Selectmen is collecting feedback on selected town departments and boards. Please assist us by completing this survey by **December 4th** and dropping it off at the Town Hall or Post Office or mailing it to the Selectmen at P.O. 360, Brookline, NH.

1.) How would you rate the *overall performance* of: (please circle one rating per line)

| | Poor | Fair | Average | Very Good | Excellent | No Opinion/ Experience |
|----------------------------|-------------|-------------|----------------|------------------|------------------|-----------------------------------|
| Ambulance Service | 1 | 2 | 3 | 4 | 5 | N/A |
| Board of Selectmen | 1 | 2 | 3 | 4 | 5 | N/A |
| Building Inspector | 1 | 2 | 3 | 4 | 5 | N/A |
| Conservation Commission | 1 | 2 | 3 | 4 | 5 | N/A |
| Fire Department | 1 | 2 | 3 | 4 | 5 | N/A |
| Library | 1 | 2 | 3 | 4 | 5 | N/A |
| Police Department | 1 | 2 | 3 | 4 | 5 | N/A |
| Planning Board | 1 | 2 | 3 | 4 | 5 | N/A |
| Recreation Commission | 1 | 2 | 3 | 4 | 5 | N/A |
| Road Agent | 1 | 2 | 3 | 4 | 5 | N/A |
| Town Clerk/Tax Collector | 1 | 2 | 3 | 4 | 5 | N/A |
| Transfer Station | 1 | 2 | 3 | 4 | 5 | N/A |
| Zoning Board of Adjustment | 1 | 2 | 3 | 4 | 5 | N/A |

2.) How would you rate department/board *attitudes* and *behaviors* toward you:

| | Poor | Fair | Average | Very Good | Excellent | No Opinion/ Experience |
|----------------------------|-------------|-------------|----------------|------------------|------------------|-----------------------------------|
| Ambulance Service | 1 | 2 | 3 | 4 | 5 | N/A |
| Board of Selectmen | 1 | 2 | 3 | 4 | 5 | N/A |
| Building Inspector | 1 | 2 | 3 | 4 | 5 | N/A |
| Conservation Commission | 1 | 2 | 3 | 4 | 5 | N/A |
| Fire Department | 1 | 2 | 3 | 4 | 5 | N/A |
| Library | 1 | 2 | 3 | 4 | 5 | N/A |
| Police Department | 1 | 2 | 3 | 4 | 5 | N/A |
| Planning Board | 1 | 2 | 3 | 4 | 5 | N/A |
| Recreation Commission | 1 | 2 | 3 | 4 | 5 | N/A |
| Road Agent | 1 | 2 | 3 | 4 | 5 | N/A |
| Town Clerk/Tax Collector | 1 | 2 | 3 | 4 | 5 | N/A |
| Transfer Station | 1 | 2 | 3 | 4 | 5 | N/A |
| Zoning Board of Adjustment | 1 | 2 | 3 | 4 | 5 | N/A |

3.) If you could change things about any of the above departments/boards, what change(s) would you make? Please write on the back if more space is needed for your comments:

Thank you for completing the survey. Please return it as noted above so we can have your input.